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HACKNEY COMMUNITY LAW CENTRE

ANNUAL REPORT 2013



Hackney Community Law Centre
8 Lower Clapton Road
London E5 0PD

Tel: 020 8985 5236
Fax: 020 8533 2018
www.hclc.org.uk

Telephone Advice Line
020 8985 8364





CHAIR'S WELCOME

2013 has been a challenging year for HCLC following the implementation of widespread cuts across all areas of legal aid, particularly in social welfare law. HCLC's staff have been magnificent in responding to the needs of clients and service users with their usual spirit of positivity, intent on improving the lives of the most vulnerable members of the community.

As well as that, in competition with large legal firms with millions of pounds of turnover - and many more support staff - HCLC has managed to win national awards! Our innovation and creativity has shown the way.

The wide scope of cuts in legal aid following the introduction of the Legal Aid Sentencing and Punishment of Offenders (LASPO) Act in April 2013 have had a huge impact on the provision of social welfare advice. There is now no legal aid for employment, welfare benefits and non-asylum immigration cases. In the areas of debt and housing, funding is only available where a client is at risk of losing their home or is homeless.

To add insult to injury, these cuts have been implemented at the same time as the Government's welfare reform agenda has been introduced, causing extraordinary hardship for clients and putting additional pressures on overstretched advice services. Notwithstanding these challenges, HCLC has continued to display, determination, resilience and creativity, working with other agencies to help shape and sustain advice services in the borough.

Hackney Community Law Centre could not achieve all that it does without its volunteers and so I would also like to thank the impressive commitment and contribution of all our volunteers, including

my colleagues on the Board of Directors and HCLC's Patrons. This year, I was pleased to welcome on board new trustees and patrons who have provided a combination of youth, vibrancy and expertise in various fields, with a strong commitment to HCLC's shared values. I would also like to thank all of our funders for their support and interest in our work.

Finally, I would like to thank the HCLC staff for their hard work and energy throughout the year. I am grateful to **Sean Canning** who, as HCLC manager, has steered us through some very difficult waters and helped us to sail on. Hackney Community Law Centre continues to serve the poor and disenfranchised of Hackney - and now Waltham Forest and Haringey as well. This is in no small measure due to the dedication and expertise of the staff and to their willingness to innovate and face up to the challenges unflinchingly.

As I so often say - we are not giving up. We never give up. Never. HCLC are pressing on, looking forward with our vision before us. The people of Hackney should not expect anything less and HCLC intends to continue to meet their rightful expectations of justice being there to aid them in their time of need.

**Ian Rathbone, Chair
December 2013**

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*Harbaja Taak,
children's entertainer
Chatsworth Road*

MANAGER'S WELCOME

The systematic attack on the scope of legal aid and the current welfare reform programme highlight the ongoing need for legal advice services as many of our most vulnerable citizens struggle to deal with the impact of central government cuts on public services.

The pace and breadth of the changes amounts to a sustained assault on the traditional core public service values based on respect for the rule of law, access to justice and ensuring that the state provides a minimum level of economic protection for its citizens.

At a local level, HCLC staff have demonstrated an infinite capacity for resilience, ensuring that our services are able to adapt to a changing funding environment and increase access for people needing advice services. In 2013, approaching our work with our usual positivity, HCLC staff helped over 3,000 people to access our services through face to face advice, telephone advice and through outreach at our community Pop-Up clinics in Hackney Central and Dalston CLR James libraries, respectively.

Assistance provided through the not-for-profit advice sector is crucial in securing equity for those who face severe difficulties in their lives caused by debt, losing their job or the threat of homelessness. This assistance creates enormous 'social value' in savings to the Government and benefits to individuals and the community. Recent evidence by the Law Centres Network estimates that for every £1 spent on funding Law Centre work, up to £10 is gained in wider social benefits. These include savings such as increased payments or rent, managed debts and increased benefit uptake.

A key strategy for HCLC is working in collaboration with our partners and

funders across the Hackney advice sector to support and strengthen services. In May 2013, HCLC was instrumental in securing two-year funding from the Big Lottery Advice Services Transition Fund to set up the 'Sustainable Advice in Hackney' project, which will assist and support services to become more resilient in the face of future changes in national and local funding.

In 2013, HCLC was also pleased to secure ongoing and additional funding from the London Borough of Hackney to support increased casework arising from the impact of welfare reform. Given the ongoing pressures on local authority funding by Central Government, this is testament to a mature understanding by the London Borough of Hackney that a publicly funded advice service is necessary to ensure that the rights of the individual can be enforced and protected against arbitrary decisions by public bodies.

Despite the cuts to legal aid, we have not only retained our staff team but expanded to increase our service. **Miranda Grell** took up the position of Business Development Manager in October 2013 funded by the Advice Services Transition Fund.

In April 2013, **Tayyabah Ahmed** joined us as our new Housing Solicitor and **Marie Froya Hole** joined our social welfare team as HCLC's welfare benefits caseworker.

Hilton von Herbert won the Legal Aid Immigration Lawyer of the Year and HCLC continued to be assisted by another great

team of volunteers and interns who provided dedicated service and helped us to maintain spirits during times of adversity. Special thanks must go to **Diane Morrison** for all the hard work she puts into leading the HCLC interns and Volunteer scheme and making it a real success.

In 2013, **Nathaniel Matthews** and **Wendy Pettifer** continued to show considerable leadership as the Centre's Senior Housing solicitors and **Hope Olugbola** continued to offer a first-class service to clients needing assistance with debt matters.

A big thank you to **Bella Donnelly**, HCLC Administrator, and **Kim Sin**, our Receptionist, for dealing so admirably with HCLC's busy and challenging front desk and responding to an increasing number of desperate telephone calls.

In 2013, we said farewell to housing lawyers **Paul Heron** and **Val Thomas**. Paul went off to pursue a new career in public law while Val resettled to the Derbyshire Dales. We wish them both the very best.

Sean Canning, Manager
December 2013

CHAPTER 1 'THE YEAR OF LASPO'



FOCUS ON HOUSING

In 2013, the demand for housing advice in Hackney continued to be driven by the increase in illegal evictions, spiralling rents in the private rented sector, increased homelessness and spare room subsidy ('bedroom tax') cases.

Following the cuts made to legal aid by the Legal Aid Sentencing and Punishment of Offenders (LASPO) Act in April 2013, HCLC's ability to do preventative work, such as advising on housing benefits, was reduced. Matters relating to housing benefit delays, which are usually the main drivers of possession proceedings in social housing, were removed from public funding. One of the perverse outcomes of LASPO is that clients needing housing advice can now only be assisted under public funding if live court proceedings are pending, thereby increasing expenditure rather than saving costs to other public services.

Illegal evictions increased in 2013 and became a social problem reaching a scale of epidemic proportions. The majority of tenants made homeless as a result were vulnerable people including refugees, homeless households and disabled people. The continuing rise in property values in Hackney and the shortage of rental accommodation also saw rents in the private rented sector increase by an average of 15 per cent during the year.

Unsurprisingly, unscrupulous letting agents used this as an opportunity to inflate their fees, putting further pressures on individuals and families. In July 2013, local residents came to together to participate in a street theatre protest at Hackney Town Hall, organised by Hackney campaign group DIGS, to highlight their concerns.

The impact of housing benefit reforms, and the transitional relief changes affecting tenants, continued to generate a considerable amount of casework in 2013. In Hackney, over 40 per cent of those affected by the housing benefit changes were in work. A more recent development concerns the impact of the Localism Act where local authorities have started to discharge their homelessness duty by housing homeless households in private sector accommodation.

Many people who rely on the benefits system, are already bearing a disproportionate share of the government's deficit reduction programme.

CASE STUDY HOUSING

C was referred to the Law Centre from both Hackney Migrant Centre and Lower Clapton Health Centre. He came to the UK from Nigeria in 2000, worked and paid taxes, but like so many others he never got round to regularising his stay. In 2012, he had to stop working when he suffered a subdural haematoma and was operated on at the Royal London Hospital. Once in Hospital, C discovered he was also suffering from HIV, prostate cancer and Stage 3 kidney failure. After his operation, his speech became slurred, his memory poor and his limbs weak. He was discharged as destitute as his lack of status in the UK meant he could not claim benefits. C was very ill and needed to attend both his GP and Homerton Hospital at least twice a week. He was supported by his church: an elderly couple let him stay in an unheated spare room for a short time and another Church member cooked his food. Church members also raised the money for him to apply for discretionary leave to remain in the UK on Article 3 medical grounds, which remains outstanding. Hackney Social Services had previously refused to help him. With the HCLC's support and the threat of judicial review proceedings they relented and agreed to pay for him to stay in a 1 bedroom flat just round the corner from the hospital. They then tried to move him to less suitable accommodation further from the hospital but after a HCLC intern had visited that property and on our insistence, they allowed him to stay put. C says, he "felt like he was drowning in a well" until he got help from HCLC.

... the shortage of rental accommodation also saw rents in the private rented sector increase by an average of 15 per cent during the year.

FOCUS ON WELFARE BENEFITS

While welfare benefits was removed from the scope of public funding in April 2013, HCLC expanded its provision of welfare benefits advice, in response to increased demand in Hackney, arising from the local impact of welfare reforms on individual and families.



Capped state support for rent payments forces low-income families into having to find the money to make up the difference or face losing their homes.

The government's welfare reform agenda continued to be the main driver of the issues affecting the work of HCLC's welfare benefits team. 2013 saw the implementation of the local housing allowance reforms which capped state support for rent payments; this forced many low-income families into having to find the money to make up the difference to cover their rents or face losing their homes. HCLC saw wholesale changes in the Benefits system with the introduction of the Benefit Cap, the Spare Room Subsidy ('Bedroom Tax'), Personal Independence Payment (PIP) and the abolition of Council Tax Benefit. As 2013 ended, it was still unclear when Universal Credit would come into effect.

During 2013, HCLC continued to assist with a large number of appeals to the First Tier Tribunal. We represented clients at appeal hearings and enjoyed a success rate of over 75 per cent. The majority of these appeals related to Employment and Support Allowance (ESA) and Disability Living Allowance (DLA).

Following the withdrawal of legal aid, the lack of funding for medical reports impacted on the preparation of appeals. However, thanks to additional funding from the London Borough of Hackney, HCLC was able to appoint a benefits caseworker to take on additional cases. HCLC's new fortnightly welfare benefits drop-in service was so popular that the Law Centre began to trial an 8.30am start to help alleviate the strain on our reception area.



CASE STUDY WELFARE BENEFITS

“A, a local man, approached HCLC's service at the Monday Pop-Up Shop at Hackney Central Library in October. Official housing possession proceedings had been brought by his social landlord for rent arrears in excess of £3,000. The rent arrears were due to non-payment of Housing Benefit going back to February 2013. Despite A and his landlord's requests, the Council refused to make a decision and this left the landlord with no other recourse other than to repossess A's home. The cuts to Legal Aid made by the LASPO Act 2013, meant that HCLC's housing team was no longer able to deal with the benefits aspect of the case, so the client would have only had help for the actual repossession at court. HCLC's welfare benefits caseworker intervened and the Council then changed its decision and paid A the backdated lump sum owed to him. This, in turn, gave HCLC's housing solicitor more leverage to secure the withdrawal of the housing possession proceedings that A had been facing in court. Due to the removal of legal aid from all areas of welfare benefits work, had HCLC not already secured funding from the council to employ a dedicated benefits caseworker, we would not have been able to take A's case and challenge the decision. Despite HCLC receiving some of our funding from the London Borough of Hackney, we are proud to retain our independence on behalf of our clients.”

FOCUS ON EMPLOYMENT

Since April 2013, HCLC has been providing employment advice and representation to people living or working in Hackney. The service has been grant funded by Trust for London for two years until 2015.

Economic activity is essential for individuals and local communities in Hackney. Hackney's proximity to the City provides opportunities for local residents to play a role in the local and regional economy. Access to employment advice is a basic component of our justice system when things go wrong in the employment relationship.

A key part of HCLC's work involves helping employees to remain in employment and ensuring that they understand their legal rights and entitlements. Recent analysis of cases highlights a need for employees to understand contractual entitlements such as written terms and conditions, flexible working and redundancy.

The main change affecting HCLC's employment work in 2013 was the introduction of fees for claimants lodging claims in the employment tribunal. Initial fees run from £250 to submit a claim to £950 if the matter proceeds to a hearing in cases of unfair dismissal. Unsurprisingly, recent figures have shown a sharp decline in the number of claims submitted from an average of 4,000 a month (in cases of unfair dismissal) to 1,000. While some employers may argue that the fees help deter unmeritorious and speculative claims HCLC's experience shows that low income vulnerable employees are prevented from enforcing their rights because of the fee structure.

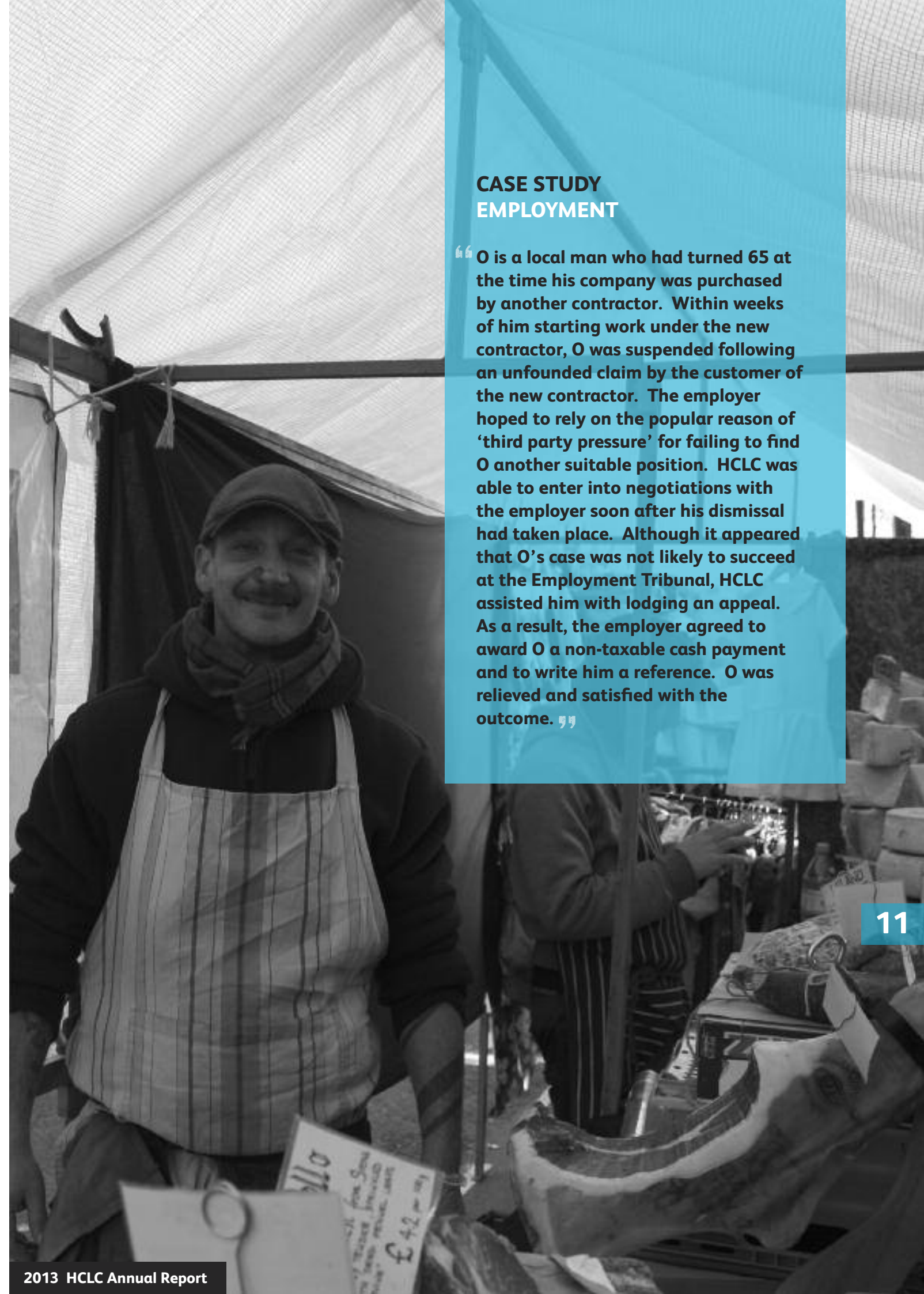
The need for our service became greater following the withdrawal of legal aid funding for all employment advice in April 2013. Access to advice in cases of discrimination is still in scope but restricted to a telephone helpline. Many of the clients who use HCLC's service often need face-to-face advice and find the telephone helpline a significant barrier.

As part of the Employment Law advice service, we have been running regular fortnightly drop-in appointments at the Centre. Olu Adewumi and Diane Morrison - who operate this drop-in service - estimate that, in 2013, they gave employment law advice to well over 100 clients on matters such as unfair dismissal, discrimination, employment tribunal claims and merits of success.

Employment advice continues at HCLC thanks to a grant funded by Trust for London.

CASE STUDY EMPLOYMENT

O is a local man who had turned 65 at the time his company was purchased by another contractor. Within weeks of him starting work under the new contractor, O was suspended following an unfounded claim by the customer of the new contractor. The employer hoped to rely on the popular reason of 'third party pressure' for failing to find O another suitable position. HCLC was able to enter into negotiations with the employer soon after his dismissal had taken place. Although it appeared that O's case was not likely to succeed at the Employment Tribunal, HCLC assisted him with lodging an appeal. As a result, the employer agreed to award O a non-taxable cash payment and to write him a reference. O was relieved and satisfied with the outcome.



FOCUS ON IMMIGRATION

Following the introduction of the LASPO Act in April 2013, the majority of non-asylum immigration work was removed from the scope of public funding. This included:

- Victims of Trafficking - where the Home Office had yet to make a decision on their status;
- Family reunion cases;
- Refugee reunion and entry clearance applications and appeals;
- Leave to remain applications and appeals unless there was evidence of domestic abuse;
- Nationality and citizenship applications;
- Cases involving EU nationals.

Much of immigration and asylum work involves challenging decisions relating to unlawful treatment of clients and increasing the accountability of public bodies. Further threats to the future of immigration and asylum work are posed by the government's proposals set out in *Transforming Legal Aid: Delivering a more credible and efficient system*. The proposals are to restrict access to immigration judicial review challenges in the courts.

On a positive note, however, HCLC's Immigration advisor Hilton von Herbert won the Legal Action Group (LAG) Immigration Legal Aid Lawyer of the Year Award in July. This was a tremendous achievement and a testament to Hilton's ongoing commitment to supporting vulnerable asylum seekers in spite of the adverse funding and political climate surrounding immigration 2013 (See the full story of Hilton's award winning success on pg. 25).



TESTIMONIAL IMMIGRATION

“ I suffer from end stage kidney failure. I have to have dialysis treatment 3 times a week. I was fit and healthy when I arrived in the UK on a working tourist visa but then I suddenly became ill. If I am deported from the UK I will not be able to receive medical treatment and my doctors tell me I will die painfully within 7 days. Before I met Hilton I was despondent. Hilton helped me by encouraging me and taking on my case despite the fact that no other solicitors would. I had talked to four other solicitors and after hearing the details of my case, no one wanted to take it. The only solicitor who did agree to take the case on wanted me to pay £100, which I did not have. When Hilton took my case, I felt relieved because finally I knew that there was someone to help me. Hilton has worked so hard on my case, researching all the information about Ghana and speaking to my doctors. The judge in my appeal at the Upper Tribunal said my case was worth fighting. It is a case of imminent death for me without the treatment I am currently receiving. After we won my appeal in the Upper Tribunal, I felt that at least my life would continue. I am very grateful to Hilton, Declan the barrister and Hilton's colleagues at the Hackney Community Law Centre who helped him to win my case. ”

FOCUS ON DEBT

Following the LASPO Act 2013, the majority of debt advice was removed from public funding. As a result, only those people facing eviction for mortgage or rent arrears are now eligible for debt advice.

In 2013, HCLC's Debt and Financial Inclusion services focused specifically on helping the most vulnerable people in Hackney to address their money management arrangements to enable them to stabilise their finances and help them access mainstream financial services including banks and the credit union. Many residents are excluded from mainstream financial services because of low income and are vulnerable to loan sharks who operate extortionate interest charges. In 2013, we were delighted that Dalston Pop-Up, HCLC's dedicated debt and consumer law service, in partnership with Debevoise and Plimpton LLP, Faegre Baker Daniels LLP, BPP Law School and the London Borough of Hackney's Libraries Service, won two national awards in recognition of the assistance given to Hackney residents with debt and consumer problems. Read more about Dalston Pop-Up's award winning success on pg. 23.

Residents excluded from mainstream financial services are vulnerable to firms who operate extortionate interest charges

Law Centre staff (standing) amongst partners and funders in the Hackney advice sector

CHAPTER 2 'FIGHTING BACK'



HCLC Team in December 2013

NEW STAFF TO CARRY ON THE FIGHT



Tayyabah Ahmed



Marie Froya Hole

TAYYABAH AHMED JOINS HCLC AS OUR HOUSING LAWYER

In May, HCLC was delighted to welcome **Tayyabah Ahmed** to the Centre as our new housing solicitor. Tayyabah has been a qualified solicitor since August 2008. She completed her training at a private practice firm in Paddington. Tayyabah's main areas of specialism include housing, civil and family law, and she generally prefers to do her own advocacy at court as she has completed her Higher Rights of Audience (stage 1). Tayyabah studied at City University and completed a LLB (Hons). She completed her LPC at The College of Law. Prior to joining HCLC, Tayyabah worked for the national housing charity Shelter.

MARIE FROYSA HOLE BECOMES HCLC'S NEW BENEFITS CASEWORKER

In October, thanks to the London Borough of Hackney who provided HCLC with special funding, HCLC welcomed **Marie Froya Hole** to the Centre as our new Benefits Caseworker. Marie studied International Relations at the London School of Economics before undertaking a Graduate Diploma in Law at BPP Law School. She also completed the Legal Practice Course (LPC) at the College of Law (now the University of Law), where she specifically chose to study electives focusing on legal aid law. Marie first came to HCLC as a volunteer whilst a student. At that time, she assisted with the dedicated evening Welfare Benefits drop-in, which helped people to, among other things, prepare for their ESA and DLA tribunal appeals.

NEW BOARD MEMBERS TO STRENGTHEN GOVERNANCE

MARY-RACHEL MCCABE, ADENIKE OJO AND ELIZABETH LADIPO JOIN THE HCLC BOARD OF DIRECTORS

At HCLC's 2013 Annual General Meeting which took place in January, Mary-Rachel McCabe, Elizabeth Ladipo and Adenike Ojo joined the HCLC Board of Directors.



After graduating in Law with Spanish from the University of Sussex, **Mary-Rachel** spent six months working as a volunteer caseworker at a migrants' rights NGO in Brighton. Following this, she completed a three-month internship at HCLC, where she predominantly assisted Hilton von Herbert in the Immigration department, but also co-ran the Law Centre's weekly telephone advice-line and drop-in. Mary-Rachel is now studying on the Bar Professional Training Course and also commissions and works as a freelance journalist in her spare time. Mary-Rachel eventually hopes to qualify as a barrister herself, and practice in the fields of social and criminal justice.



Elizabeth grew up in Hackney. She has worked at local Hackney youth charity 'Off Centre' for the past five years as an Advice and Information Guidance Officer, helping young people with their housing, education and unemployment problems. Elizabeth has previously worked for a local authority heading up fostering and adoption recruitment drives and has also worked for National Children's Home (NCH) on Family Intervention projects as a sessional worker.



Adenike was born in Hackney, and worked at HCLC as an intern in 2012. Adenike studied law at the University of Utrecht in the Netherlands, as part of the Socrates Exchange Scholarship programme. She completed her LPC at the College of Law (London) and has a background in corporate/commercial law.

ANDREW WINGFIELD, VICTOR MCALLISTER AND DWAYNE FIELDS JOIN THE HCLC BOARD OF DIRECTORS

In the summer of 2013, Victor McAllister, Andrew Wingfield and Dwayne Fields also joined HCLC's Board.

Victor McAllister is the current Chief Executive Officer of the Hackney Caribbean Elderly Organisation (HCEO) based in Stoke Newington. Victor was born in Guyana before moving to Hackney in 1961, aged seven. Victor studied for a Bachelor of



Science Degree in Computing and also has a Master's Degree in Management. Victor previously ran his own Property Development Company and also worked for the Post Office as its International Operations Development Manager, travelling to countries such as Canada, Sweden and many other countries in Europe. Victor currently teaches Kenshukai Karate to 5 to 55 year olds. He also mentors local teenagers.

Andrew Wingfield is a solicitor with longstanding experience as a lawyer in the financial services sector in the City. Andrew manages a diverse team of lawyers within the legal department of a



French bank, Société Générale, in London. Andrew was introduced to HCLC by the East London Business Alliance who help find opportunities for City workers to contribute skills and knowledge to not-for-profit organisations in the local community.



In 2010, **Dwayne Fields** became the first young black Briton to walk 370 miles to reach the North Pole. Born in Jamaica, Dwayne came to the UK when he was six. Dwayne was a victim of both knife and gun crime and, as a result of his experiences of the effects of gangs and crime, decided to change his life. Dwayne became an adventurer/explorer and is currently studying for a Combined Honours degree in Psychology and Third World Studies. Dwayne is an ambassador for his university, the University of East London, and gives motivational talks to young people.

CONTINUED SUPPORT OF ACTIVE PATRONS



JEAN LAMBERT MEP VISITS THE HCLC OFFICE

In February 2013, HCLC welcomed Jean Lambert MEP to the Centre. Jean, who is a Member of the European Parliament representing London, became a HCLC Patron in March 2012. During the visit to the Law Centre, Jean met HCLC caseworkers, volunteers and interns and pledged her support to the organisation.

Commenting on her visit, Jean Lambert MEP said: *"Hackney Community Law Centre is dealing with an increasing number of cases involving children of parents with different nationalities and their access to housing and education. In few of these cases will the Centre be funded to offer any legal advice from April 2013 – and this will, inevitably, put children in Hackney at risk. These cuts are a direct attack on access to justice for some of the most vulnerable in our society – and the Government must rethink them, from both a humanitarian and an economic perspective. If it doesn't do so, it's the children of Hackney, and those like them, that will end up paying the greatest price."*



PATRONS NICKY GAVRON AND JON ROBINS HOST LONDON CITY HALL DEBATE ON YOUNG PEOPLE

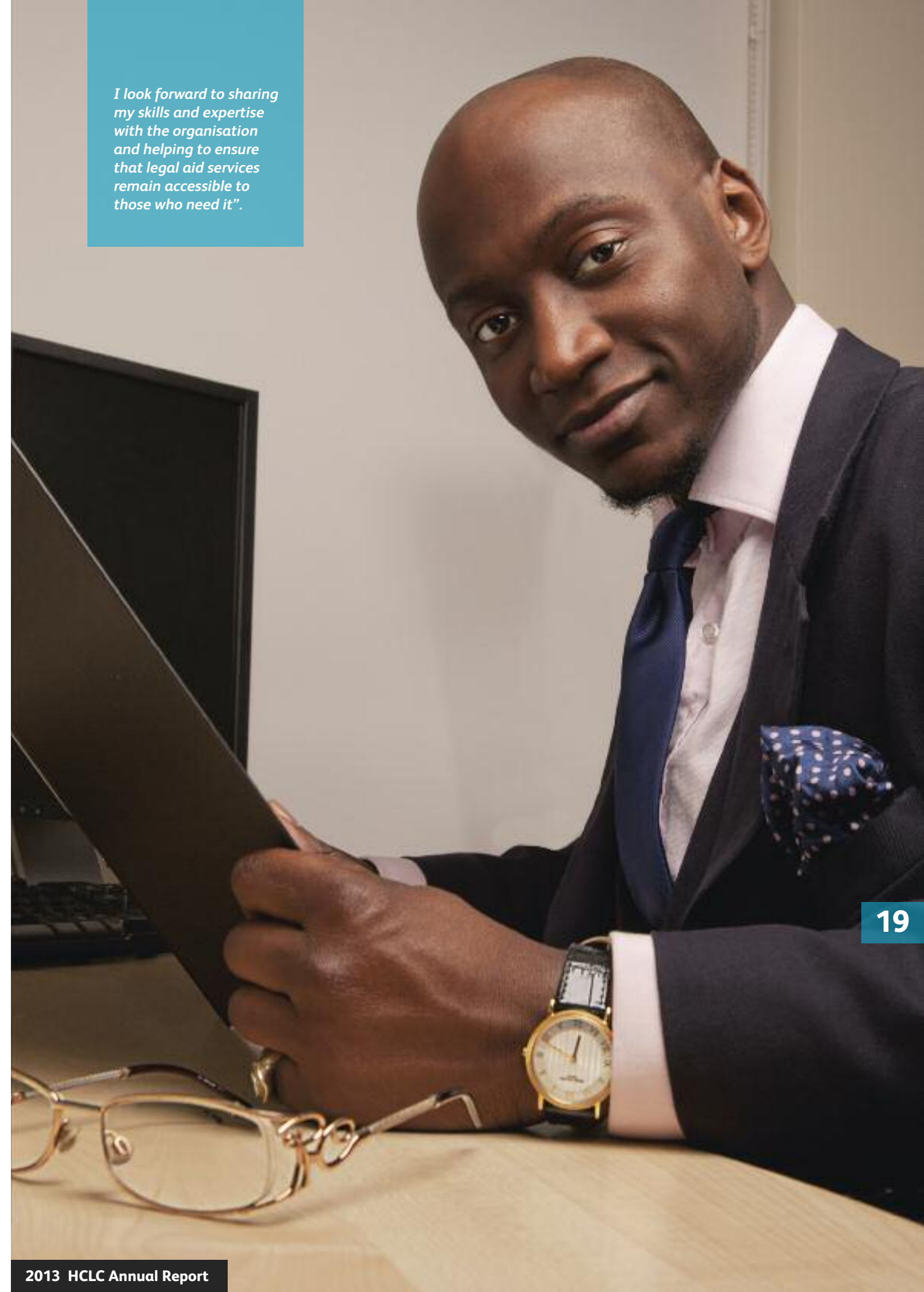
On Monday 29th April 2013, in the 'London's Living Room' of London City Hall, HCLC brought together a high profile panel of youth workers, legal experts, politicians, lawyers and youth justice campaigners, to debate with; and hear from; young people about what the law means to them. Alongside Lord Colin Low CBE, Sandie Okoro, Nicky Gavron AM, Shauneen Lambe, Laura Janes & Jon Robins, HCLC was also delighted that Hughes Cousins-Chang - who had just won an important victory in the High Court relating to the way the police treat 17 years in custody – also attended to speak on the panel. The debate formed part of HCLC's 'Mind the Justice Gap' project, which is being delivered in conjunction with online magazine The Justice Gap (www.justicegap.com) and the University College London Centre for Access to Justice. See pictures from the event on pages 26 and 27.

TUNDE OKEWALE JOINS HCLC AS A PATRON

In November 2013, Tunde Okewale (right), currently a barrister at Doughty Street Chambers, accepted our invitation to become a Patron of Hackney Community Law Centre. Tunde grew up in Hackney and attended Orchard Primary School and Cardinal Pole Secondary School. Tunde is a committed criminal defence barrister whose work encompasses an element of Human Rights and commitment to issues of social justice and civil liberties. As well as his work as a barrister, Tunde also founded 'Urban Lawyers', an initiative set up to provide inspiration to law students from non-traditional backgrounds through online resources, networking and events, as well as to provide education to young people about their legal rights through online resources, events and merchandise.

Commenting on his appointment as a HCLC Patron Tunde Okewale said: *"Hackney has been an integral part of both my personal and professional development. Becoming a HCLC Patron means a lot to me as it's an organisation that is committed to promoting and ensuring access to legal services for a multilingual and multicultural community, the same community in which I grew up. I hope my appointment as a HCLC Patron raises the aspirations of young people from similar backgrounds to myself, particularly those living in Hackney. I look forward to sharing my skills and expertise with the organisation and helping to ensure that legal aid services remain accessible to those who need it".*

I look forward to sharing my skills and expertise with the organisation and helping to ensure that legal aid services remain accessible to those who need it".



The full list of HCLC's Patrons:

Diane Abbott MP
Louise Christian
Nicky Gavron AM
Manjit S Gill QC
Meg Hillier MP
Jean Lambert MEP
Lord Colin Low of Dalston CBE

Rajiv Menon QC
Declan O'Callaghan
Tunde Okewale
Jon Robins
Sir Tony Robinson
Lord Thomas of Gresford QC



**BPP Supervising Solicitor
Diana Kirsch with BPP
students Gunes and
Antony helping DLA client**

CONTINUING COMMITMENT TO COMMUNITY LAW SHOPS ‘POP-UP’ SERVICE



**Pop-Up Shop
volunteer
Simon Bowen**

In 2013, HCLC’s Community Law Shops Pop-Up advice service continued to help a significant number of Hackney residents (see pg. 34) and the Dalston Pop-Up service won two prestigious legal awards (see pg. 23). Volunteer Simon Bowen was featured in the online magazine Legal Aid Watch to talk about his experiences as a HCLC Pop-Up shop volunteer. Here’s an extract from the article:

“By the time Legal Aid Watch arrived at Hackney Community Law Centre’s pop-up shop last Monday, volunteer Simon Bowen had already dealt with 12 cases in just two hours. It’s the same every week, he says, but the centre is struggling to keep up with growing demand for legal advice since cuts to the government legal aid budget came into force in April. “There’s a general lack of information about what people are entitled to,” he says. “They are often sent round the houses...they don’t know how to appeal, and they don’t understand their rights.”

Simon has been working with HCLC since 2011. As a volunteer, he spends one day a week triaging those in need of legal advice, organising this around his part time studying and teaching commitments. “I juggle everything, but I like to make a priority for this”. Volunteers like Simon can help signpost people to the solicitors and organisations best placed to help with their claims. “We have people who come back once they’ve had good advice,” he says. Pop-up shops like the one run by HCLC every Monday at Hackney Central Library have also recently been rolled out to Haringey and Waltham Forest, apparently as a direct response to increased demand for legal advisory services. With responsibilities ranging from filing court documents and legal research to shadowing caseworkers and writing letters, volunteers at such centres are proving to be an important resource for anyone trying to understand reforms to the legal aid system”.



LAW SOCIETY DEPUTY VICE PRESIDENT VISITS HCLC

In March, HCLC was deeply honoured that Andrew Caplen, then Deputy Vice President of the Law Society, chose to make his first-ever visit to a UK Law Centre by visiting HCLC. Andrew spent an hour and a half at the Centre talking to staff and volunteers about HCLC’s work and the current challenges facing our Law Centre and other Law Centres across the country. Andrew is now Deputy President of the Law Society and will be President in 2015.

*Above: Andrew Caplen with HCLC team
Centre: BPP students James and
Laurence with ESA form filling client*



LAUNCH OF NEW ESA AND DLA FORM FILLING CLINIC

With the help of students and pro bono staff from BPP Law School, HCLC launched a new service to help people fill out their Disability Living Allowance (DLA) and Employment Support Allowance (ESA) forms in March. ESA and DLA application forms can prove very difficult to fill out correctly. We wanted to make sure that any resident in Hackney who is entitled to receive ESA or DLA doesn’t miss out by not completing the form properly. HCLC would like to thank BPP Supervising Solicitors Laura Rowland and Diana Kirsh and the BPP students who volunteered at the new service during in 2013: Laurence Hanesworth, Gunes Saybak, Antony Yerasimou, James Studman, Zane Vitola, Wenjuan Niu, Razia Khaleque, Halim Otaki, Seok Fang Tan.



HACKNEY WINTER NIGHT SHELTER HOMELESSNESS CLINIC

In July, working in partnership with the Hackney Winter Night Shelter (HWNS), Law Works, and barristers from 1 Mitre Court Buildings and Arden Chambers, HCLC launched a new evening homelessness clinic for homeless clients of the HWNS, a homelessness charity that provides food and beds to the homeless during the winter months. Since its launch the service has expanded to also assist homeless clients from Islington and Waltham Forest.



CHAPTER 3 'SUMMER OF SUCCESS'



Miranda Grell, HCLC Business Development Manager collects Halsbury Legal Award

DALSTON POP-UP SERVICE WINS INAUGURAL HALSBURY LEGAL AWARD AND LAW WORKS PRO BONO AWARD

In May, HCLC was delighted that 'Dalston Pop-Up', our dedicated evening debt and consumer law advice service - in partnership with BPP Law School, Debevoise and Plimpton LLP, Faegre Baker Daniels LLP, LawWorks, and the London Borough of Hackney Libraries Service - won a Halsbury Legal Award.

Dalston Pop-Up was launched in October 2012, to provide assistance to people requiring help with consumer and debt problems, with evening appointments taking place in Dalston CLR James Library.

The Halsbury Legal Awards celebrate "excellence in the law" and "great contribution to the legal sector". Dalston Pop-Up won the 'Pro Bono Team of the Year' award along with Northumbria Law School.

In June 2013, we were doubly delighted when Dalston Pop-Up won a second award - the LawWorks Pro Bono Award 2013 for 'Best Partnership in Pro Bono' - and Rebecca Greenhalgh, Debevoise and Plimpton LLP's Pro Bono Manager, won the 'Highly Commended' award in the 'Best contribution by a pro bono coordinator' category. The LawWorks Pro Bono Awards celebrate the best legal pro bono activities undertaken by organisations and individuals and the positive impact they have had on those helped.

Commenting on Dalston Pop-Up's victory at the Halsbury Legal Awards and LawWorks Pro Bono Awards, HCLC Chair Ian Rathbone said:

"Without our great friends at BPP Law School, Debevoise & Plimpton and Faegre Baker Daniels, we could not have set up our innovative Dalston Pop-Up service. They have brought their professionalism, authority and wide knowledge to boost a much needed service in one of the poorest areas in the UK. We are pleased too that lawyers from other parts of the legal world

are prepared to come and find out what it's like at this end of human affairs, and to be supportive of the work we do under difficult circumstances. The service is already oversubscribed, such is its success. It has encouraged and inspired us to look further and see in what ways we build up our relationship together and provide more help to the poorest in our community".



Ian also thanked Rebecca Greenhalgh for her contribution saying: "Rebecca has been a wonderful help to us at Hackney Community Law Centre in establishing our innovative Pop-Up law shop at Dalston CLR James Library. We know we can rely on her to find people who can fit in with our service requirements and maintain a high standard of advice and legal help. We couldn't do it without her".



Thank you to everyone
who has made Dalston
Pop-Up a success



HCLC would like to say a huge thank you to BPP Law School's Supervising Solicitors Jessica Austen, Laura Rowland and Diana Kirsch; Rebecca Greenhalgh from Debevoise and Plimpton LLP; Stephen Llewellyn from Faegre Baker Daniels LLP; our colleagues at LawWorks; and Adrian Morris, Earl Bailey, Anthony Kane, Michelle Gardner and Dharminder Singh from the London Borough of Hackney Libraries Service.

And an even more special thank you to all of the lawyers and student volunteers who operate the Dalston Pop-Up phone line and come down to Dalston CLR James Library week-in, week-out to help Hackney residents in need:

BPP STUDENTS WHO OPERATED THE DALSTON POP-UP PHONE LINE IN 2013

Laurence Hanesworth, Rebecca Pinder, Darja Mekina, Alienor Littaye, Francesca Briscoe-Wilson, Ali Condon, Gwyn Hopkins, Charlotte Carrington, Karen Antwi, Elizabeth Ho, Nathania Jayamaha, Antony Yerasimou, Hayley Griffin, Diana Gorelik, Jonathan Stevens, Saad Akhtar, Camilla Gane, Philip Stone, Sarah Donnelly, Brian Kwok, Richard Stebbing, Imogen Forbes-Edwards, Vivienne Boahene, Caroline Colthurst, Jack Milner, Amy Rose-McMullen, Katie Newman, Michele Aubertin, Simon Ossai, Chimezi Nwagbara, Ben Siskind, Grace Harding, Hanna Chykhatskikh, Caroline van den Bergh, Teresa Rossetti, Modele Odebiyi-Elejof, Yasemin Ahmet, Sook Kwan, Chan, Abigail Boaf-Brew, Nazash Asif, Ojeda Vanterpool, Sheree Salehaldin



LAWYERS AND STUDENTS WHO ASSISTED DALSTON POP-UP CLIENTS AT DALSTON CLR JAMES LIBRARY IN 2013:

From Faegre Baker Daniels LLP
Stephen Llewellyn, Sarah McLennan, Anna Byford, Alex Denny, Douglas Badder, Emma Cartwright, Frankie Cooke, James Wagner.

From Debevoise and Plimpton LLP
Whitney May, Russell King, Luke Baker, Colin Fulton, Alexander McKinnon, Josh Fellenbaum, Alex Parker, Ramsay McCulloch, Mike How, Constantine Klein, Katherine Ashton, Jonny McQuitty, Theodore Carlos, Jane Rahman, Ted Rosner, Ciara Murphy, Sam Pape, Guy Lewin-Smith, Sarah Hale, Maria Gaitanidou.



From BPP Law School
Lizzie Ho- BPP, Rebecca Pinder, Hayley Griffin, Gwyn Hopkins, Karen Antwi, Laurence Hanesworth, Francesca Briscoe-Wilson, Amy Rose-McMullen, Phil Stone, Sheree Salehaldin, Modele Elejof, Ojeda Vanterpool, Hanna Chykhatskikh, Imogen Forbes-Edwards.



HILTON VON HERBERT WINS 'LEGAL AID LAWYER OF THE YEAR'

LEGAL AID
LAWYER
OF THE YEAR AWARDS
WINNER 2013

On Tuesday 2nd July, at a special awards ceremony at Shakespeare's Globe Theatre, Hilton von Herbert, HCLC's superb Senior Immigration Caseworker, won the 2013 Legal Aid Lawyer of the Year Award for his outstanding work as an immigration lawyer.

With well over ten years of experience as an accredited Senior Caseworker and Immigration Supervisor, in the field of Immigration, Asylum and Nationality Law, Hilton joined Hackney Community Law Centre in April 2009, having previously worked at Cambridge Citizens Advice Bureau, Nucleus Legal Advice Centre and Lambeth Law Centre.

Hilton qualified with a Law Degree from the University of London and has many years of experience in delivering training in Immigration Law. He has also been involved in some high profile parliamentary lobbying which has brought about significant changes in UK immigration law and undoubtedly benefited the lives of thousands of people.

The 2013 Legal Aid Lawyer of the Year Awards (LALYs), run by the Legal Aid Practitioners Group (LAPG), were the eleventh to be held. LAPG launched the LALY awards in 2003 to take the collective opportunity to recognise the invaluable contribution that legal aid practitioners make to social justice and the rule of law.

Hilton was presented with his 'Immigration Lawyer of the Year' award by John Howard, former BBC Radio 4 presenter (pictured above left) and Lord Justice Andrew McFarlane QC (pictured above right).

Hilton is not HCLC's only LALY winner. In 2006, HCLC was over the moon when our Senior Housing Solicitor Nathaniel Mathews scooped a LALY award in the 'Social Welfare Lawyer of the Year' category.



Commenting on winning a 2013 LALY award, Hilton von Herbert said: "I am really delighted to have won this award. It is a significant recognition of hard work and dedication to my work. It will inspire me to continue to fight for the vulnerable and I hope that the award will also serve as an inspiration to the younger generation of lawyers – especially those who wish to forge a career in the not for profit sector.

I would first of all like to thank the Legal Aid Practitioners Group for presenting me

with the award. I would also like to congratulate my fellow nominees in the immigration category and all LALY nominees as we are all celebrated winners.

I would like to thank Chair, Ian Rathbone, and former manager Matthew Howgate, for managing to keep together a struggling Law Centre that was facing closure when I started working here and for recognising the value and importance of immigration legal aid work. Finally, I would like to thank my HCLC colleagues, past and present, for their tremendous support".



Hilton with Nathaniel Mathews (left), with Miranda Grell (centre), with Mary Rachel McCabe and Simon Bowen (right)



YOUTH DEBATE AT LONDON'S CITY HALL APRIL 2013



CHAPTER 4 'LOOKING TO THE FUTURE'

BIG LOTTERY ADVICE SERVICES TRANSITION FUND

In October 2013, HCLC began leading the Hackney Big Lottery Advice Services Transition Fund (ASTF) project. The Big Lottery set up the nation-wide Advice Services Transition Fund to enable local not-for-profit advice providers to continue providing advice to their local communities.

The Big Lottery wishes the two-year funding to be used to help the not-for-profit sector transform and adapt to a new funding environment by:

- renewing its service models to reduce duplication;
- measuring the difference services can make to people's lives; and
- bringing providers together to be more efficient and effective.

A key aim of the funding is that the independent advice sector will become more enterprising and business-minded. The project offers a unique opportunity to allow advice agencies a resource to think from a client's perspective about how to improve service provision and to develop and evaluate new ways of working.

The projects aims to deliver the following outcomes by October 2015:

- Increase access to new channels of advice through training, volunteer recruitment and support to community groups;

- Ensure effective targeted service delivery to ensure access for people in need across Hackney;
- Develop a shared funding strategy for agencies who deliver advice in Hackney, to diversify funding streams and to explore alternative business models to secure future provision for users;
- Build a specialist advice unit in Welfare Benefits & Debt that can be accessed by agencies delivering welfare benefits advice and also by clients who need welfare benefits advice.

Hackney's ASTF project, led by HCLC, is called 'Sustainable Advice in Hackney'. HCLC's partners on the project steering group are the East End Citizens Advice Bureau, City and Hackney Mind, Age UK East London, Halkevi, the Hackney Caribbean Elderly Organisation, and the Hackney Migrant Centre.

The steering group has appointed two members of staff – a Business Development Manager and a Training and Development Supervisor – to take the project forward.



INTERNS & VOLUNTEERS PROGRAMME



TESTIMONIAL FROM INTERN SUBASHINI NATHAN

I first joined HCLC as a volunteer for Val Thomas in the Housing Team in May 2013. I looked forward to my Fridays working with Val, Bella, Kim and everyone at HCLC. Because I had enjoyed my time immensely, I was then keen to do an internship and I began my internship in October 2013. I worked with Nathaniel on various cases in housing and social welfare and I would often help out when it was HCLC's turn to be at the Clerkenwell & Shoreditch County Court Duty Solicitor scheme. I received training to assist in general law enquiries whilst running the Advice Line on Wednesday mornings and I also helped out with our Monday Pop-Up Shop clinic at Hackney Central Library. My time at HCLC was a big learning curve. HCLC deals with a whole range of clients, assisting the public and dealing with a variety of issues. I was able to ask questions and seek assistance in dealing with urgent issues and gain solicitors' confidence in managing cases. I especially enjoyed meeting people from a wide variety of backgrounds, learning about the particulars of housing law and making a real contribution to the progress of a client's case. During my time at Hackney, it became clear to me how vital this service is for the local community, and I am proud to have contributed my time to HCLC.

Interns and volunteers are the lifeblood of any voluntary organisation and HCLC could not function without their commitment, energy and expertise. Under the steady hand of Diane Morrison, HCLC's interns and volunteer programme continued to go from strength to strength in 2013. HCLC was grateful to the Lloyds TSB Foundation for continuing to fund the scheme.



Meet the Volunteer – 14 year old Jorrit

Since September 2012, Jorrit Donner-Wittkopf has been volunteering with HCLC every Monday evening after school. Jorrit, who is 14 years old, lives in Hackney and attends the City of London Boys School. Jorrit got in touch with HCLC about becoming a volunteer because he says he finds law very interesting and he also wanted to carry out some voluntary work as part of his efforts to obtain his Bronze Duke of Edinburgh Award. At HCLC, Jorrit enjoys working on the reception desk, answering phone calls and welcoming visitors to the Centre. Jorrit has also assisted the lawyers with their filing and says he is looking forward to going to court to observe HCLC fight a case. HCLC Administrator Bella Donnelly said: "I think it's wonderful that Jorrit is doing his Duke Of Edinburgh Award and that Hackney Community Law Centre is involved in helping him to achieve it".



HCLC welcomes second intake of American interns

In June, HCLC was delighted to welcome three new American interns from the University of Richmond and George Mason University in the United States, following the successful placement by Danielle Brown, another US student, in the summer of 2012. Sheherezade Malik, Havlin Crittendon and Jordan Milan Bivings (pictured above) spent the summer with HCLC shadowing solicitors and caseworkers to gain an in-depth experience of our work. The placements were such a success their universities wish to send more students to HCLC in 2014.

Thank you to all of HCLC's 2013 interns and volunteers

Simon Bowen, Clare Hayes, Jorrit Donner-Wittkopf, Jonathan Scott, Anjana Daniel, Gursharn Johal, Gillian Dennehy, Subashini Nathan, Tristan Smith, Sinead Kryzyck, Kelvin Xiawei, Olushade Fayemiwo, Jaime Gyening, Martin Young, James Krumrey-Quinn, Sheherezade Malik, Havlin Crittendon, Jordan Milan Bivings.

FOCUS ON YOUNG PEOPLE



MIND THE JUSTICE GAP PROJECT CONTINUES

'Mind the Justice Gap' is HCLC's joint Public Legal Education project in partnership with campaigning legal website The Justice Gap (www.thejusticegap.com) and the University College London Centre for Access to Justice. The project is aimed at young people and is to help explain their legal rights and demystify the law. 'Mind the Justice Gap' will be an online advice guide about the law aimed at young people informed directly by the experience of young people in schools and colleges in the borough. In 2013, as part of the project's objectives to ensure that the guide will be fully informed by the views of young people from Hackney, the project visited Hackney Community College and BSix college to put on a special tutorial sessions for the colleges' A Level students. The project had previously visited Mossbourne Academy in November 2012.

NEW TEXT MESSAGE FOR YOUNG PEOPLE LAUNCHED

In April, HCLC launched a new text message service for young people aged 16-25 from Hackney, who need help with a homelessness or welfare benefits problem to be able to text HCLC directly and receive a call back to find out how we can help them. All the young person needs to do is text the word 'advice' to 07860 017 253. HCLC is very grateful to the Law Centres Network for sponsoring the new service.



RESPONSE TO HOME OFFICE STOP AND SEARCH CONSULTATION

In September, HCLC teamed up with the Big Voice London project to respond to the Home Office's latest consultation on police 'stop and search' powers. Big Voice London was launched in January 2011 to compliment the Supreme Court's outreach work. It is volunteer-led and volunteers are generally post-graduate law students committed to youth access.

Big Voice is unique in the way it specifically addresses the issue of engagement of young people with the legal system. The project endeavours to empower sixth form students from socio-economically disadvantaged backgrounds by linking them up with legal policy makers, so that they have a voice in our society. The joint HCLC/Big Voice London consultation response made the following three key recommendations to the Home Office that broad stop and search powers under s.60 CJPOA 1994 should be reviewed and amended to:

1. Require 'reasonable suspicion' before they can be authorised;
2. Include a code of practice for authorising officers and front line staff;
3. Emphasise the importance of community buy-in for the exercise of emergency police powers.

HCLC and Big Voice were grateful to Alex Cisneros of Big Voice and HCLC's Mary-Rachel McCabe and Miranda Grell for drafting the joint response, which can be read at: <http://bigvoicelondon.files.wordpress.com/2013/08/home-office-consultation-on-police-powers-of-stop-and-search-1.pdf>

NEW HOUSING SERVICES IN HARINGEY AND WALTHAM FOREST



In 2013, HCLC opened up new housing advice services in the London boroughs of Haringey and Waltham Forest. As part of this expansion, we secured new legal aid contracts in housing to enable us to develop services in these areas.

HARINGEY

Haringey is ranked the fourth most deprived borough in London and is the thirteenth most deprived borough nationally. Over thirty per cent of households are among the ten per cent most deprived in the country. In Haringey, HCLC's housing advice service is delivered in partnership with the Advice and Support Service at the Haringey Irish Cultural and Community Centre. Between April 2013 and December 2013, the HCLC Haringey service helped nearly 300 individuals and households facing threats of homelessness and possession proceedings. Many of the Haringey service users have been particularly affected by the impact of the benefit caps in the borough.



CASE-STUDY

HCLC assisted M with her homelessness application to Haringey Council. M was a Rwandan refugee and is now a British citizen. She separated from her partner and was coerced into agreeing that their son should live with him and two of his other children. M was told by Haringey Council that they had no duty to house her as homeless. M ended up living as a single woman sleeping in an empty hairdressing salon attached to a pub with no separate washing or toilet facilities. Her son would stay with her every day after school until bed time. M paid cash to a man who said he was the landlord's agent. In early December 2013, the salon's gas and electricity supplies were cut off. Haringey again refused to consider her as homeless but they changed their decision after HCLC made representations on her behalf. M is now living with her son in a warm and secure 2 bedroom flat.

WALTHAM FOREST

Waltham Forest is ranked the sixth most deprived borough in London after Hackney, Newham, Tower Hamlets, Haringey and Islington. There is little specialist free housing advice provision in the borough and many residents and voluntary sector representatives in Waltham Forest frequently approach Hackney Community Law Centre for help.

As part of HCLC's Waltham Forest service, we began operating a special weekly drop-in at Lea Bridge Road Library in October 2013. The drop-in takes place every Tuesday morning between 11am and 1pm. By December 2013, the drop-in service had already helped over 120 people. Some of the Waltham Forest cases HCLC has taken on through the drop-in service have included challenging the local authority for making a negative decision on eligibility against a family of four who - with HCLC's efforts - were provided temporary accommodation. HCLC also helped to halt possession proceedings against a Waltham Forest tenant in the private sector and the client was not evicted.

In Waltham Forest, HCLC has been very grateful for the support and assistance of Voluntary Action Waltham Forest, the office of Stella Creasy MP, Alison Griffin and the Mill E17 Community Space, and the London Borough of Waltham Forest Libraries service.

FINANCIAL REPORT

HACKNEY COMMUNITY LAW CENTRE STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2013

		Unrestricted funds	Restricted funds	2013 Total funds	2012 Total funds
	Notes	£	£	£	£
Incoming Resources					
Incoming resources from generated funds					
Voluntary income	2	9,042	0	9,042	3,148
Investment income	3	154	0	154	40
Incoming resources from charitable activities	4				
Provision of legal services and advice		440,790	121,434	562,224	582,179
Total incoming resources		449,986	121,434	571,420	585,367
RESOURCES EXPENDED					
Charitable activities	5				
Provision of legal services and advice		430,994	123,571	554,565	571,960
Governance costs	6	4,250	0	4,250	4,100
Total resources expended		435,244	123,571	558,815	576,060
NET INCOMING/(OUTGOING) RESOURCES		14,742	(2,137)	12,605	9,307
RECONCILIATION OF FUNDS					
Total funds brought forward		109,938	2,137	112,075	102,768
TOTAL FUNDS CARRIED FORWARD		124,680	0	124,680	112,075

		Unrestricted funds	Restricted funds	2013 Total funds	2012 Total funds
	Notes				
FIXED ASSETS					
Tangible assets	10	6,447	0	6,447	6,356
CURRENT ASSETS					
Work in Progress		117,803	0	117,803	195,773
Debtors	11	14,980	0	14,980	15,516
Cash at bank and in hand		53,704	0	53,704	12,139
		186,487	0	186,487	223,428
CREDITORS					
Amounts falling due within one year	12	(68,254)	0	(68,254)	(117,709)
NET CURRENT ASSETS		118,233	0	118,233	105,719
TOTAL ASSETS LESS CURRENT LIABILITIES		124,680	0	124,680	112,075
NET ASSETS		124,680	0	124,680	112,075
FUNDS					
Unrestricted Funds	14			124,980	109,938
Restricted Funds				0	2,137
TOTAL FUNDS				124,980	112,075

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008). The financial statements were approved by the Board of Trustees on 23 September 2013 and were signed on its behalf by: I Rathbone, Trustee.

STAFF AND TRUSTEES

HACKNEY COMMUNITY LAW CENTRE

Staff List January 2014

Staff Member	Job Title
Tayyabah Ahmed	Solicitor (from 08.04.13)
Sean Canning	Manager
Cherrill Connerty	Legal Secretary
Bella Donnelly	Administrator
Miranda Grell	Business Development Manager
Hilton von Herbert	Caseworker
Paul Heron	Solicitor (resigned 31.03.13)
Marie Froya Hole	Caseworker locum (from 02.04.13)
Nathaniel Mathews	Solicitor
Diane Morrison	Solicitor
Hope Olugbola	Debt Worker
Wendy Pettifer	Solicitor
Kim Sin	Receptionist
Val Thomas	Legal Executive (resigned 31.10.13)

Board of Directors in 2013

Directors
Lawrence Abe
Ruth Appleton
Dwayne Fields
Matthew Howgate
Elizabeth Ladipo
Mary Rachel McCabe
Victor Mc Allister
Deniz Oguzkanli
Adenike Ojo
Ian Rathbone
Megan Redmond
Andrew Wingfield

FUNDERS AND DONATIONS

HCLC would like to thank the following donors and funders for their support in 2013:

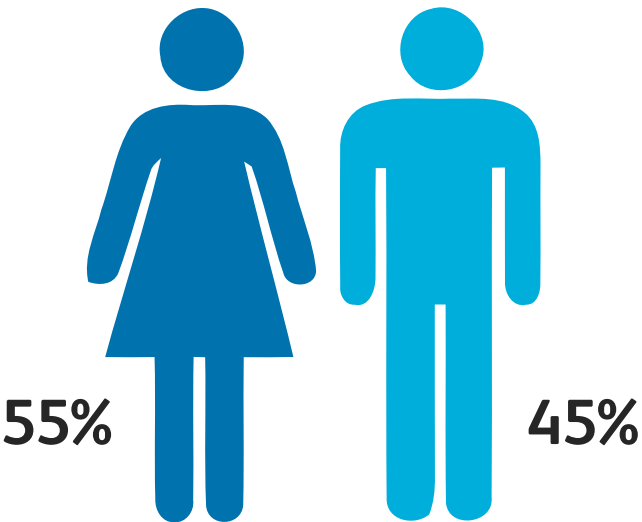
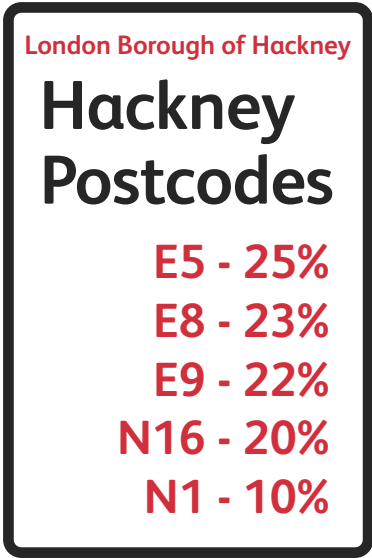
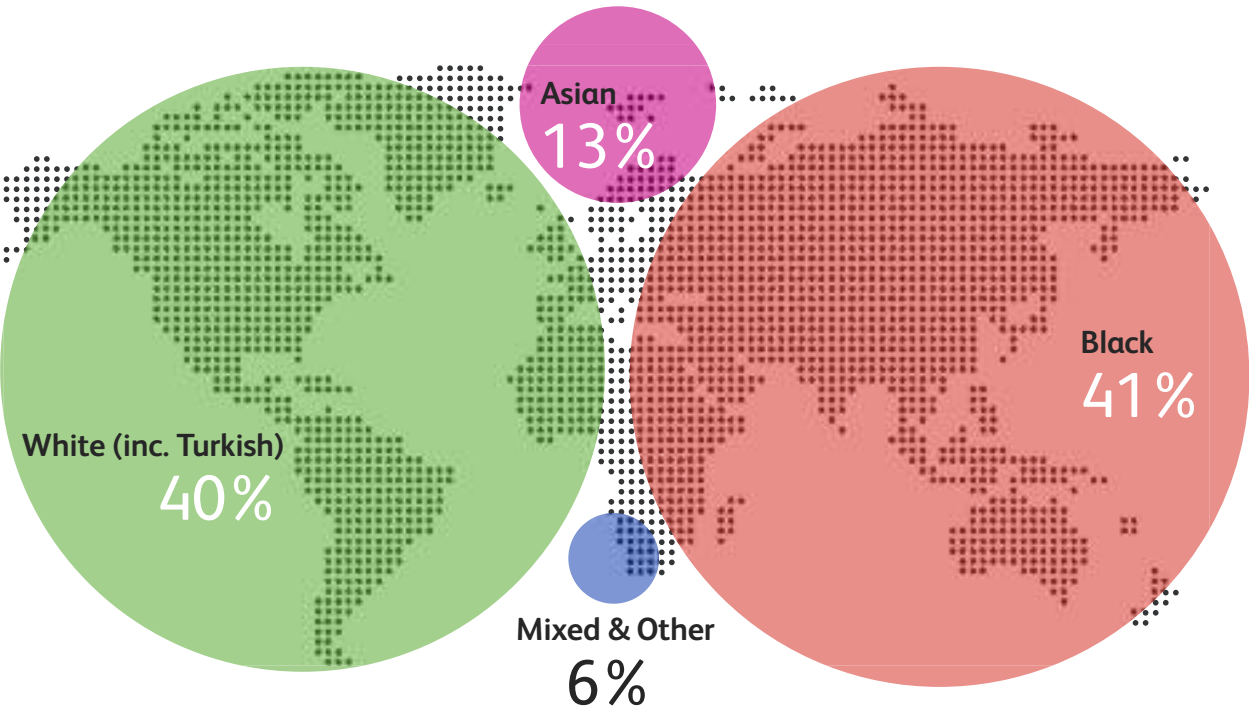
- London Borough of Hackney
- Trust for London
- Lloyds TSB Foundation
- Big Lottery Fund
- West Hackney Parochial Charities
- Hackney Unison
- Hackney Umpires
- Louise Christian
- Sally Jeffery
- Kate Walmsley
- Sophie Earnshaw



STATISTICS

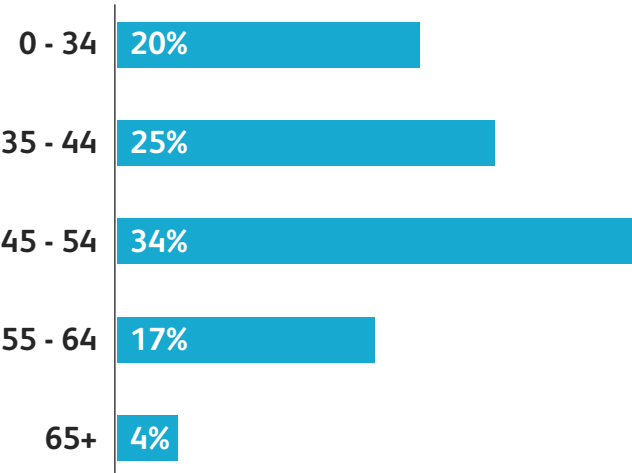
FIGURES FROM HACKNEY COMMUNITY LAW SHOPS 'POP-UP' ADVICE SERVICE
January 2013 to December 2013

ETHNICITY



20% had a disability

AGES



AREA OF LAW

